EIPA European Institute of Public Administration

AGENDA

CAF National Correspondents Meeting

Maastricht, 21 April 2026
Venue: EIPA
Onze Lieve Vrouweplein 22, 6211 HE

EUPAN european public administration network

caf European Resource Centre EIPA.EU

Programme

Tuesday 21 April 2026

09.15 **European CAF Resource Centre, EUPAN and European CAF Network**
Marco Ongaro, Director General EIPA
Claudio Matera, Deputy Director EIPA
Tihana Puzić, Head of the European CAF Resource Centre, EIPA

09:50 **Country Updates and Exchange: Developments and Initiatives**
Isabelle Verschueren, National CAF Correspondent Belgium (tbc)

11.10 Coffee break

11.30 **CAF synthesis on country level: Italy's CAF Journey**
Institutionalising a National Centre — Lessons Learned and the Road Ahead

12.00 **Quality of Public Administration Toolbox for Practitioners: User-Centricity and Reform Upscaling. A Strategic Dialogue.**
Ms Mina Shoylekova, Head of Sector "Public Administration and Governance", DG REFORM

13.00 Lunch break

14.00 **CAF Update: Status and Orientation**
Tihana Puzić, Head of the European CAF Resource Centre, EIPA

15.00 **CAF Network Action Plan 2026 – 2027**
Presentation, discussion and agreements
Tomislav Mičetić, National CAF Correspondent Croatia and Elda Morrais, National CAF Correspondent Portugal

16.00 Coffee break

16.20 **AI Use in the CAF Process in Montenegro and ReSPA**
Mr. Slaven Bukarica, Quality Management Officer, ReSPA

17.00 **Closing words and tour de table**